



## TECHNICAL INFORMATION BULLETIN

Bulletin No. TIB-001

Product: HyperBox System

Date: 28<sup>th</sup> August 2009

### **Introduction:**

By means of this bulletin we inform customers using the HyperBox System part numbers G00001 and G00002 of an issue that may occur during product use.

### **Subject:**

It has come to our attention that use of any saline solution in the humidifier will over time occlude the exhaust muffler on the unit causing the “Low Pressure” alarm to annunciate. The alarm is triggered if the pressure in the chamber cannot exhaust during the exhaust cycle of therapy.

### **Action:**

Only Sterile Distilled water should be used in the humidifier jar during patient treatment.

Should you require any further details regarding this issue or any general technical support you may contact AOTI Ltd. at our service group email address of [service@aotinc.net](mailto:service@aotinc.net) or at the locations detailed below.

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